

# BUDDY SYSTEM



## BUDDY AUGREEMENT



WELCOMMUNITY  
université  
angers

# BUDDY AGREEMENT UA

## PARTIES

The local student is called Buddy Mentor or simply Mentor.  
The international student is called Buddy.

## PURPOSE OF THE MENTORING PROGRAMME

hello! 🌍

This mentorship is intended to:

- Create a link between students of different cultures
- Improve the integration of international students in Campus life
- Create an awareness on intercultural matters among local students

The mentoring process is voluntary and not subject to any form of payment or compensation. It is strictly derived from a sincere interest from the Mentor in the integration and well-being of the international student and relies on his/her implication in the welcoming process as well as his/her intercultural understanding.

## ATTITUDES TO ADOPT

Communication and trust between the Buddy Mentor and Buddy are fundamental to the success of the Buddy System and the mobility of an international student.

The following behavior will contribute to the success:

- From the start, you should establish expectations, boundaries, needs and the level of commitment of each party
- You should mutually respect the confidentiality and privacy of your interaction
- The Buddy Mentor must be available and responsive
- You should foster a climate of mutual support and cooperation
- You should be active and initiate meetings and activities

The relationship between the mentor and the mentee should be defined clearly and unambiguously, and should allow for each party to know his/her part.

## COMMUNICATION

The University of Angers communicates with the Mentors and Buddies through different channels: on the Buddy System platform, by e-mail (the one given by the student on the platform), in a Facebook group (Buddy System UA) and on Instagram.

# COMMITMENT

## The mentor commits to:

- Contacting the Buddy in advance, before his/her arrival, in order to pick him/her up upon arrival in Angers if necessary.
- Supporting the Buddy with his/her integration at the University of Angers:
  - Guiding and accompanying the Buddy towards the Student Affairs Department at his/her faculty, the Incoming Student Office and the InfoCampus help desk when necessary
  - Providing information about life at the University of Angers and about life in France and Angers
  - Guiding the Buddy within his/her faculty and accompanying him/her with certain formalities without ever substituting the Buddy in his/her tasks
  - Helping the Buddy with the use of the university's digital tools (schedules, ENT...)
- Participating in the cultural and social integration of the Buddy
- Being available, responsive, capable of empathy and establishing a trusting environment

## The Mentor does not commit to:

- Providing financial support
- Providing academic support
- Interfering in a situation or conflict involving the Buddy
- Housing the Buddy

## The Buddy commits to:

Soliciting the help of the Buddy Mentor as much as needed **without ever abusing or misusing** his/her goodwill.

## The University of Angers commits to:

- Facilitating contact between the Buddy and a Mentor as far as possible
- Considering matching criteria to facilitate contact between the two parties
- Being available for questions throughout the buddy period
- Organising a Buddy event for the Mentors and Buddies each month

**Contact:** [buddysystem@univ-angers.fr](mailto:buddysystem@univ-angers.fr)

Full name : \_\_\_\_\_

Buddy

Mentor

I accept the terms of the Buddy Agreement UA

I wish to be part of the Buddy System UA

Date and Signature: